

N°1

**DCB VENDOR
WORLDWIDE**

DIMOCO named top DCB vendor worldwide

143 MNOs from 97 countries across the globe evaluated 27 vendors and ranked DIMOCO Carrier Billing a Tier One Vendor in the Direct Carrier Billing Vendor Performance Report 2018 and 2019, though in 2019, DIMOCO achieved top scores.

No other vendor achieved more points in:

- **Implementation Process** (*Quality, Duration, Cost*)
- **Customer Service**
- **Uptime Performance** (*Redundancy, SLA, Proactivity*)
- **Technical Expertise**
- **Technical Support** (*Availability, Response quality*)
- **Industry Expertise**
- **Reporting** (*Frequency, Detail, Customization, Automation*)
- **Quality of Service**
- **Direct Connectivity** (*Good connectivity, Supportive, Reliable*)
- **Pricing Models** (*Innovation, Variation, Flexible*)



MNO feedback

"DIMOCO is a reliable partner which right now focuses on new verticals like iGaming and vending machines."

"Leaders in every sense"

"Innovative and professional"

"They are the best and a solution provider"

We are especially proud of being the **only DCB vendor scoring over 50%** in the category "I know them well", and a **brand recognition of 80%** worldwide.