



Modern messaging has changed the way we communicate. It's transformed how we keep in touch with friends and family, how we interact in the workplace, how we get our news, and how we wield language itself. Yet despite ample evidence that consumers are ready to chat with brands, businesses have largely lacked the tools to message with customers in a personal, secure and scalable way. Until now!

DIMOCO Messaging provides multifunctional reliable messaging solutions for global aggregators, mobile operators, and enterprise clients. As a local hero with global scale, we believe in direct relationships with customers and partners while offering a carrier-grade platform for worldwide message delivery.

SMS remains the most pervasive channel for global communication and is a cost-effective and direct way to reach customers no matter where they are located.

Still, there is a huge demand on the market for brands to reach their customers on their preferred channel and offer them a unique messaging communication experience. Messaging is becoming a key channel across every corner of the enterprise, from marketing to sales to CX. To help us designing and building an enterprise solution platform that faces all the technical and operational challenges in an increasingly complex and global economy, we're seeking a talented

Product Solution Architect (f/m) **Make an impact to our business**

Your tasks:

- Understand the global messaging market and future needs of enterprise messaging solutions
- Create, design and build the next generation of Messaging APIs and products, enabling businesses to communicate with their customers wherever they are as well as personalize their experience accordingly
- Provide customer use-cases then drive and craft a new product solution
- Deliver a 360° view covering all stakeholders' solution requirements
- Manage an end-to-end development from product creation to going live
- Orchestrate solution management and software development teams
- Specify business cases and commercial requirements
- Analyse, describe and justify investments in a software solution that delivers seamless customer journeys across ALL the channels

Your skills:

- Proven success in designing and building a platform for communication products
- The ability to create and realize a product and take it to the marketplace
- Managed a CPaaS, SaaS, B2B high growth product
- Minimum 5-7 years SCRUM experience as a product owner, SCRUM master, requirements engineer, project manager and/or software architect
- Sufficient knowledge with software development, APIs and system requirements
- An entrepreneurial mind-set, ready to assemble and lead cross-functional teams
- Excellent interpersonal and communication skills
- Bachelors or Master in Computer Science, Business Administration, Economics, Engineering or equivalent experience required
- Excellent knowledge in German and English

Our promise:

- The chance to leave your personal mark and develop yourself
- Interesting challenges within a multi-cultural environment
- Growing and forward-looking industry
- Flat hierarchies and open door policy
- Modern workplace and office environment, located in Vienna south; optional other working locations can be discussed
- Flexible working hours
- A competitive remuneration package

We look forward to receiving your application! Freelance or employment contract - both options are welcome. Please apply here: <https://dimoco.eu/contact-form-career/>

DIMOCO Messaging GmbH

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