



DIMOCO Payment Services is a payment service provider, licensed by the Austrian Financial Market Authority ("FMA"), that processes payments, including card, online bank transfers and SEPA direct debit, for eCommerce merchants. DIMOCO offers a combination of payment methods, tailored industry-specific solutions, transaction risk management tools and flexible value added services.

The Mission is to deliver outstanding value added services, Risk Management and Self-Service Reporting-Systems as well as offering flexible customer focused solutions at the highest level.

To achieve this, we are looking for a motivated team member with entrepreneurial mindset as

Risk Manager (f/m)

Your vital role:

- Examination of all regulatory and risk-specific criteria for the acceptance of merchants
- Independent identification and investigation of suspicious transactions as well as analysis of turnover, transaction and chargeback behavior
- Contacting merchants, banks and payment providers in cases of suspected fraud
- Processing of chargebacks
- Managing merchant registrations with banks and payment providers, as well as assisting in contract work with new payment providers
- Active interface to merchants, banks and payment providers

You're shaped by:

- Completed commercial education or comparable professional experience
- Ideally you have already gained experience in the area of payment processing and/or fraud prevention
- Networked thinking and motivated by complex challenges
- High problem-solving skills and excellent self-organization
- Strong customer and service orientation
- Very good German and English skills
- "hands-on" and "can do" mentality
- Entrepreneurial thinking, perseverance and goal-oriented work

You will enjoy:

- The chance to be part in the company's ambitious transformation agenda
- Your personality will enrich our motivated, multi-cultural environment
- Diverse and exciting tasks
- Open communication and collegial company atmosphere with great employee events
- Active participation in a growth phase of the company
- Comprehensive training on our products and systems
- Modern office-environment in Vienna (Near U3, Neubaugasse)
- Flexible working hours
- A competitive remuneration package

No Risk, no fun?

We look forward to receiving your application documents:

<https://dimoco.eu/contact-form-career/>

Due to legal reasons, we are obliged to disclose the minimum salary according to the collective agreement for this position, which is € 26.389,86 gross per year. However, our attractive compensation package is based on market-oriented salaries and is therefore significantly above the stated minimum salary.

DIMOCO Payment Services GmbH

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