



You are an enthusiastic professional with excellent soft skills looking to prove these whilst working for one of the leading providers for Direct Carrier Billing? Take a leap and experience how a mobile device turns into a progressive payment instrument for online and physical goods, such as e-publishing, video on demand, online gaming, digital music or ticketing. Direct Carrier Billing meanwhile ranks as the top number three payment option at Facebook and is a vital and irreplaceable part of today's mobile payment landscape.

DIMOCO Carrier Billing is a regulated payment institute, holds a payment services act license granted by the Austrian Financial Market Authority and enables over one billion consumers to purchase goods and services from content providers through their mobile devices.

Our international team, shaped by 20+ nationalities, offers space to add your personal note, combined with direct responsibility and ownership of your projects. Flexible working hours support your work live balance. You are just the person we are looking for if you want to become a vital part of our young, motivated and entrepreneurial team in a modern environment!

Due to the growing demands of our services we are looking to enhance our team with a motivated

## Technical Account Manager (f/m)

### Your vital role:

In this position you are responsible for the technical advice and support to our customers. Moreover you act as the competent point of contact between the customer, sales and IT & development

### We will trust you with:

- You will lead the technical accessibility support in international mobile payment projects
- With your technical knowlegde you support sales in the bidding phase as an active player
- You take care of configuration and customization of the mobile payments platform
- You drive technical development according to customer requirements,. in close cooperation with IT & Development and product management
- You have an excellent overview of the business, monitor the market and analyze trends

### Your expertise includes:

- Completed education or training in IT (computer science, computer engineering or industrial engineering)
- 3 years of professional experience in a similar role will be an asset
- We encourage as well applications of techy-savy people, who have been working in another field with high interest in an IT-based environment
- Knowledge of SQL (Oracle Database) are of advantage
- You are both, an excellent communicator and a great teamplayer
- Solution-oriented thinking and acting
- Service-oriented personality
- You have a high level of commitment, who is hungry to win, always looking to push own limits
- Excellent command of English language; German is a plus

### You will enjoy:

- The chance to leave your personal mark and develop yourself
- Interesting challenges within a multi-cultural environment
- Recognition for your achievements
- A growing and forward-looking industry in the field of mobile payments
- Modern office facilities, located in the south of Vienna
- Flexible working hours
- A competitive remuneration package

### **Show us your initiative!**

We look forward to receiving your application via our application form: <https://dimoco.eu/contact-form-career/>

Due to legal reasons, we are obliged to disclose the minimum salary according to the collective agreement for this position, which starts with € 28.000 gross per year. However, our attractive compensation package is based on market-oriented salaries and is therefore significantly above the stated minimum salary.

#### **DIMOCO Europe GmbH**

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